



# Western Regional Center

## National Oceanic & Atmospheric Administration

U.S. Department of Commerce



## OCIO Systems Support Seattle IT Updates - October 2008

### New Voice Mail System coming

We are updating the voice mail system from our current Octel Aria, which is no longer supported by the manufacturer, to a new system named CallXpress, which will offer us new capabilities and features.

We will be transitioning to the new system during the latter part of October with a tentative cut over date of November 5th. During the transition period we will be establishing a temporary access number and ask users to record new personal greeting. On the cut over date the access number will go back to the same x4500 or 526-4500 number that is currently used. Users must listen closely to the prompts on the new system as the menu choices will be slightly different.

As we get further along in our deployment and closer to the actual transition phase, we will provide more detailed information via email broadcasts and coordinate closely with each office to ensure a smooth transition.

If you have any questions or concerns, please feel free to contact Sherie and Adam.

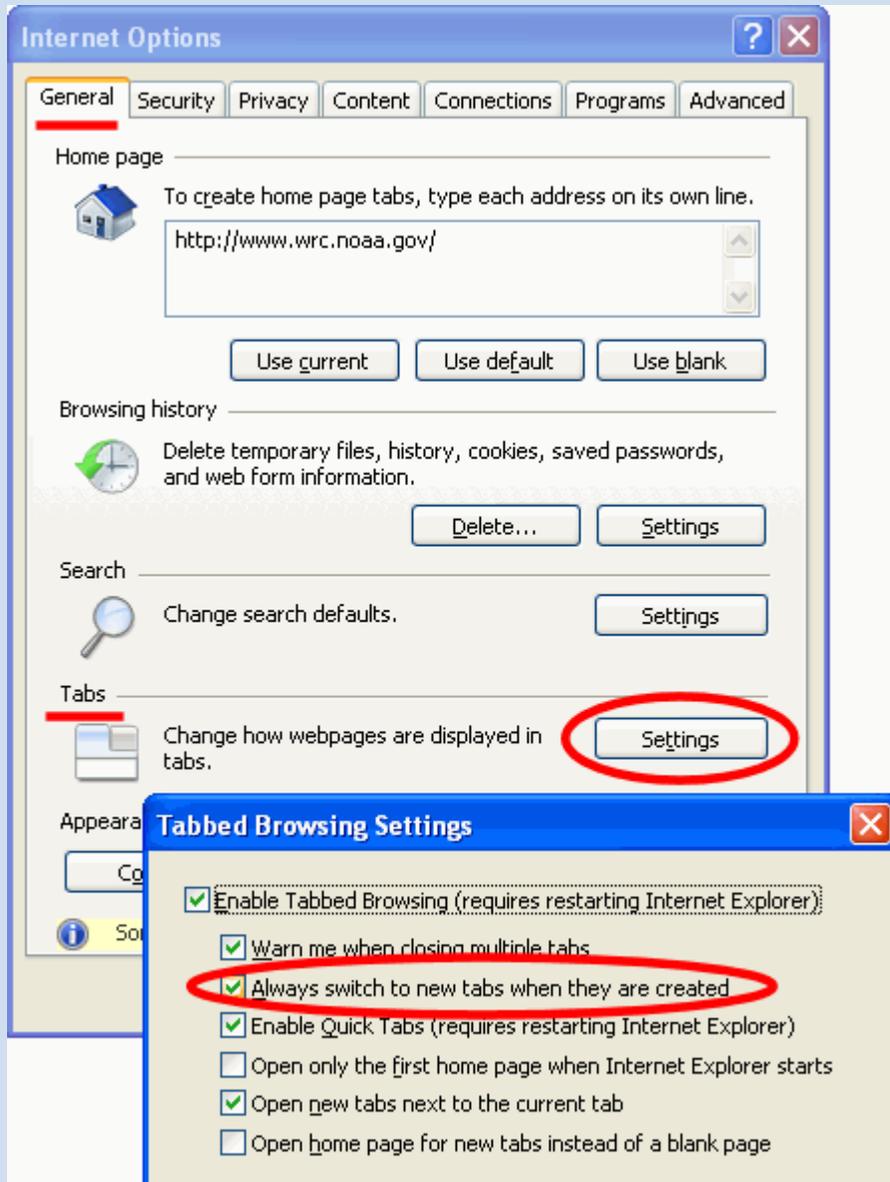
### October Tech Tips

- **Internet Explorer - Opening links into new Tabs**

When using pages with a lot of links on them, such as search results from USA.gov or Google, it is sometimes easier to open the links into new tabs and return to the search page to continue reviewing links. If you click on a link using the mouse button built into the scroll wheel, this will automatically open the link into a new tab. You can also right-click on a link and select "Open in New Tab" from the popup menu.

It is usually easier if you change the settings to automatically change to the new tab when it is opened. You can find the setting in **Tools | Internet Options | General**. Click on the Tabs Settings button and select "Always switch to new tabs when they are created".

Try searching for Tsunamis on Google and using the middle mouse button to open some of the links into new tabs. It can make pages with a lot of links much easier to navigate without losing your location.



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