



Western Regional Center

National Oceanic & Atmospheric Administration

U.S. Department of Commerce



OCIO Systems Support Seattle IT Updates - June 2011

Unified Messaging Service - Google Apps for Government

- After the announcement regarding the new cloud based solution (Google Apps for Government), we have received several Help Desk calls/emails regarding deployment, quotas and other items.

The Systems Support Team will be working with NOAA's Unified Message System prime contractor Earth Resource Technology (ERT) and NOAA's Messaging Operations Center (MOC) to ensure a smooth transition into the new service. We will provide detailed information and updates, including migration schedules and quotas when they are available to us.

For more information on the Google Apps for Government solution, please visit:
<http://www.google.com/apps/intl/en/government/>.

New Telework Server

- We are moving all our telework users to the new telework server at <https://homework.seacio.noaa.gov/rdweb>. The new server is much faster, has more storage space, and has Office 2010 installed. We should have all our telework users migrated onto the new server in the next few weeks.

If you have any questions, please call the Computer Helpdesk at 6377.

June Tech Tips

- **Removing lines between paragraphs in Word**

Microsoft Word will insert a line between paragraphs by typing three dashes "---" on a blank line and pressing Enter. You can also insert different styles of lines by typing three asterisks***, three underscores___, three equal signs===, three pound signs###, or three tildes~~~.

But if you find a line in a document, how do you delete it? The normal delete key will not remove it. The key is to understand that the line is actually a border at the bottom of the paragraph. To remove it, put the cursor just above the line and go to the Home tab, Paragraph settings, and look for the Border control. Normally it is in the bottom right and looks like a small table with dashed lines. Pull down the border control and select "No Border" to remove the line between the paragraphs.

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Previous Tech Tips located at www.wrc.noaa.gov/systems/techtips.htm