



Western Regional Center

National Oceanic & Atmospheric Administration

U.S. Department of Commerce



OCIO Systems Support Seattle IT Updates - January 2014

Surge Suppressor Recall

APC has issued a recall of their series 7 and series 8 surge suppressors manufactured before 2003. Most of our surge suppressors are much newer than this because we recommend replacing them every 4 years as specified in the ESG-1020 Electrical Safety Guide. However, we have found a few hidden in some unusual places (one just this week) so please keep a watch for them.

If you see one of these surge protectors in use, view the [APC recall list](#) and compare the model number and date to see if it matches. The APC recall list can be found here: recall.apc.com/en

If you have any of these APC surge protectors, at home or at work, consider filing a claim. By submitting a claim, you are agreeing all information entered was done accurately & truthfully, and that the recalled surge strip has been taken out of service and properly disposed. Following a claims information and validation process, APC is offering customers a replacement product that is the same model type, or a functionally equivalent model, at no charge. If you receive a replacement surge suppressor for work, please submit a Service Desk ticket to have it replaced.

IMPORTANT SAFETY RECALL

Surge Protection Devices Manufactured Before 2003

Some surge protection devices can overheat under abnormal electrical conditions, posing a possible fire risk to persons and property



8 Series Surge Strip



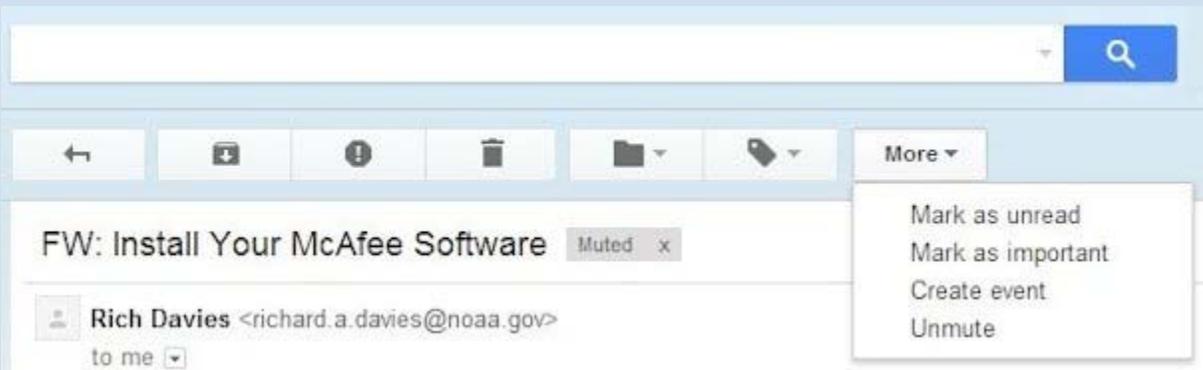
7 Series Surge Strip

Muted email - hidden and archived

Have you ever had someone tell you they sent you an email but you can't find it? Or you were in the middle of an email discussion but the conversation just stopped? You might have activated one of Gmail's hidden features - **Mute**.

The mute feature is designed to automatically route muted emails past your inbox and into your archive (no labels) area. If a group of people are sending an email frenzy debating the differences between yellow and blue network cables and you are not interested, you can mute the discussion and the future emails with that subject will bypass your inbox. You can still retrieve the emails by searching for the subject, and any emails addressed specifically to you will still show in your inbox. If you want to join the discussion again, you can unmute the conversation.

The problem occurs when someone accidentally mutes a conversation without realizing it. Sometimes it can be triggered by pressing the M key while reading an email. Other times you can select Mute from the top menu and don't know how to get the email back. You can check if you have inadvertently muted any email by searching for **is:muted** in the search field. If you see the label "Mute" you can remove it and the messages will again show up in your inbox.



If you have any questions, or to initiate coordination with our office, please call the [NSDesk](#) at 1-855-NSDesk1 ([1-855-673-3751](tel:1-855-673-3751))

January Tech Tips

• Securing Your Home Network

Many people either received new equipment during the holiday season or are thinking about new equipment using their tax refunds. One of the things you can do to help keep your home network and information safe is to make sure your wireless (wifi) equipment is configured correctly. The SANS institute has created a security checklist for your home network. You should follow the suggestions for setting up your home router and configuring the security, but hold off on changing to OpenDNS unless you are very comfortable configuring your network settings. However, all the suggestions in the article are very informative.

http://www.securingthehuman.org/newsletters/ouch/issues/OUCH-201401_en.pdf

If you have any questions, please call the NSDesk at 1-855-NSDesk1 ([1-855-673-3751](tel:1-855-673-3751))
Previous Tech Tips located at www.wrc.noaa.gov/systems/techtips.